What happens after I make a referral to the Children’s Community Network?

First, you will speak with an Intake Worker. The Intake Worker will do the following, based on the nature of your call:

- Provide you with information about services
- Support you with a consultation
- Assist you in accessing the most appropriate services if the service is not one provided by MCYS agencies.

If you are requesting MCYS services the Intake coordinator will:

- Collect specific information from you including the person’s name, address, date of birth, guardian’s name and telephone number
- Collect general information about the reason for referral
- Schedule an appointment for you with a CCN staff member to complete the Intake process.

What happens at the Intake Interview?

The CCN intake worker will help you identify your child and family’s needs in this meeting. The meeting can occur through an office visit, a home visit, or over the telephone. During this meeting, the CCN intake worker may ask you to complete screening questionnaires or to provide consent to obtain relevant information from other sources (medical, school, etc.). On the basis of this Intake/Assessment, referrals to relevant services will be recommended and made with the parent and/or young person’s consent.

What support does CCN provide while a person is waiting for service?

The agencies we refer to may have some waiting lists. CCN will help the person identify interim supports that can assist them during the waiting period. If a person’s needs change while waiting for service, they are encouraged to call CCN to consider whether referrals to other services are required.

What number do I call to make a referral to Children’s Community Network?

City of Greater Sudbury and Sudbury East

705.566.3416
Toll Free 1.877.272.4336
Fax 705.521.7376

CCN has operations throughout the Sudbury and Manitoulin areas. You can reach our Rural Intake staff in:

Chapleau

705.864.0860
Fax 705.864.0488

Espanola

705.869.1564
Fax 705.869.5631

Manitoulin Island

705.368.2002
Fax 705.368.2032

Our Mission

Partnering to provide the best services for children and their families.
What is the Children’s Community Network (CCN)?

The Children’s Community Network (CCN) is an agency funded by the Ministry of Children and Youth Services (MCYS).

CCN provides:
- Coordinated information
- Single point of access for children and families in the Sudbury and Manitoulin Districts who use services funded by the Ministry of Children and Youth Services.
- Service coordination for children with complex needs who require multiple services
- Case resolution service for children whose needs are not being adequately met by the local system of children’s services.

What is our role in providing coordinated information?

CCN serves as the central point for information about programs and services offered by MCYS funded children’s services and other programs for children and families available in the communities.

What is our role as a single point of access?

CCN is the central access (intake) point for most the services and programs for children and families in the Sudbury and Manitoulin Districts.

We complete a family centered intake process with the young person and family, and together with them identify their needs and the most appropriate services and supports available to them in their community.

We refer the person and family to the appropriate children’s services, and with their consent provide the intake information to the agencies we refer to.

What child and family services do we refer to?

MCYS funded children’s services provide support to children, youth and their families who are experiencing behavioural, emotional, or developmental concerns. These agencies provide a range of services including:

- Assessment and diagnosis
- Individual treatment
- Residential treatment
- Respite options
- Support for integration
- Parent/caregiver teaching/support/guidance

Who can make a referral?

Anyone can contact us to receive information about services or to request a general consultation. This includes the person, family member, school personnel, physician or community agency.

If the person is requesting services, or a referral to an agency, it is preferable that the person or family member contacts us directly.

If an agency representative or professional initiates the referral on behalf of the family, or child, we will confirm the caller has obtained the person or guardian’s consent to refer to CCN. The consent can be verbal.